

# Thomas Shackelford

Lakewood, CA, USA · thomas.shackelford1@gmail.com

## SUMMARY

Senior Full Stack Developer with 13+ years of professional software development experience specializing in fintech solutions. Proven expertise in JavaScript/TypeScript, React, and modern frontend frameworks with extensive experience building complex, WCAG-compliant applications. Track record of technical leadership, mentoring junior developers, and delivering scalable solutions that directly impact clients. Adept at integrating third-party APIs, developing design systems, and collaborating with cross-functional teams in Agile environments.

## EXPERIENCE

### Senior Developer

Trabian | *July 2021 - February 2026*

- Led full-stack development of enterprise-scale, WCAG 2.1 compliant fintech applications serving 70+ financial institution clients using React, Python, and modern web technologies.
- Architected and integrated complex third-party applications and SSO solutions into online banking environments via Q2 SDK platform, utilizing REST/SOAP APIs and modern authentication protocols.
- Leverage AI-powered development tools including GitHub Copilot and Claude throughout the software development lifecycle to accelerate code generation, enhance code review quality, debug complex issues, and improve development efficiency.
- Provided technical leadership and mentorship to development team, conducting code reviews, establishing best practices, and training developers on accessibility standards and component architecture.
- Collaborated with cross-functional teams including designers, product managers, and external vendors to gather requirements, shape technical roadmaps, and deliver marketplace products in an Agile environment.
- Developed and maintained core design systems, custom component libraries, and reusable themes across Drupal 8/9/10 CMS platform, ensuring consistency and scalability across client deployments.
- Led comprehensive documentation initiatives including workflow processes, QA testing templates, and implementation guides that improved team efficiency and reduced onboarding time.
- Delivered exceptional client support and training on product features, maintaining high satisfaction rates while providing flexible availability for critical production issues and deployments.

### Web Developer

Q2 Software, Austin *October 2011 - July 2021*

- Engineered large-scale, responsive, accessibility-compliant web applications for financial institutions using Drupal 7/8, JavaScript, and PHP, serving millions of end users.
- Led team support queue operations with consistent 90%+ customer satisfaction rating, demonstrating strong problem-solving skills and effective communication with both technical and non-technical stakeholders.
- Created and maintained hundreds of custom client themes across multiple versions of online banking products, implementing design systems and ensuring brand consistency.
- Developed comprehensive product documentation and team coding standards, then trained and mentored new developers, contributing to team growth and knowledge sharing.
- Received two peer-nominated awards for exceptional cross-team collaboration with Support and Implementation teams, demonstrating strong interpersonal and teamwork skills.
- Maintained production systems providing critical support during off-hours installations and emergency situations.

## EDUCATION

### Bachelor of Science in Information Technology

Indiana University-Purdue University Indianapolis · 2006-2010

## SKILLS

JavaScript/TypeScript, React.js, Next.js, CSS/SCSS, Bootstrap/Foundation, Tailwind

Node.js, Python, PHP, GraphQL, REST/SOAP APIs, MySQL, Postgres

Git, Agile/Scrum, WCAG 2.1/508 Compliance, Unit Testing (Jest, Vitest), SSO Integration, Docker